

Conversations and community spaces

A listening session, a roundtable and a forum do different jobs.

IAE can help shape a purposeful community format: the question, ways to participate, facilitation and a clear route for concerns. Human, AI-assisted or hybrid approaches are assessed for the actual activity. A continuing space needs an operating model that fits its purpose.

A useful first output

Begin with a listening brief or a scheduled conversation. Use what is learned to decide whether a continuing space would help.

For the organisation

A defined format makes the work of convening, moderation and follow-up visible. It gives the organisation a basis for deciding what it can sustain.

For the people it supports

People can choose to advise, host, explore supported moderation or participate without an operating role. Listening, writing and speaking can all be useful contributions.

Review the benefit

Ask whether the format met its purpose, who could not participate and what support was actually needed.

What conversation is missing from your community?

Explore the relevant IAE work and choose an enquiry route at iaeconsults.co.uk/working-together.html#offer-05

Prepare a useful first conversation

Use this sheet privately to shape a short outline. It is not an application, agreement or request for medical information.

Who is the work for?

Name the intended users and what they need to do. This keeps the output connected to a real task.

What is difficult now?

Describe one recurring question, handover or resource gap. An example helps define the work.

What would help first?

Choose a manageable output and how someone would use it. This prevents the brief becoming a list of activities.

Who should review and maintain it?

Identify the appropriate role and any format, language or timing needs. These shape the handover.

Leave out personal medical records and confidential case details. Keep or edit this on your device. Nothing is sent by downloading or completing this sheet.

Choose the appropriate contact route at iaeconsults.co.uk/working-together.html. Scope and arrangements are agreed before work begins.